



To whom it may concern

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FORWARD ERP

Our association with FORWARD ERP and the MERITEC team is a pleasant experience and I would like to share the feedback with other potential clients.

We are a Transport Company situated in Middelburg and experienced a challenge in 2010 and prior, to obtain first hand information from our then very elaborated systems. We used endless spreadsheet to keep data updates and records of company information. This maintenance and upkeep of our system had put a lot of strain on employees to present the correct information timeously and we genuinely needed a system that could accommodate all sectors of our business. Forward ERP is being used by our holding Company and we decided to contact Meritec to assist us in implementing the system at our company.

The implementation of Forward was a smooth process and the Meritec team offered practical solutions to our problems. Forward ERP is a very stable and user friendly program that requires very little on going support. It brings all information together to manage a business successfully and I often catch myself thinking - How did we even manage do it previously.

As business owner I can say that the program has brought stability to our company and with the quality of information available, we can now make the best decision for future growth.

Information updated on the system can be used by all relevant employees without having to upkeep additional record holding on spreadsheet, enhancing the efficiency of all.

I can truly commend the proud Meritec team on a system that is easy to use and present you with very well presented and adequate information to manage a business successfully.

Enhancements and changes made to the system are always appropriately addressed and new more effective changes are always suggested were needed.

Diesel Stock controls – what a pleasure, Tyre management – we know where all the serialized tyres are in our company being on trucks or in for repairs or in stock, Loads – record of each load are kept with relevant information such as registration number, driver, customer and even times of delivery – Management figures – available when the month ends giving a birds eye view of the health of the business.

Changing our system to Forward was the best business decision we have ever made.

Regards

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