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To whom it may concern

System 5 has been employing Forward ERP to run our business for the last 8 years. We provide outsourced IT services, hardware and software to a range of companies, some of which have also successfully used Forward ERP for a number of years.

During this time we have been delighted and constantly surprised by the quality and extent of the system. We believe that it has been a critical factor in the success and growth of our own business. We feel we have been part of the continual development and enhancement of Forward ERP. The Meritec team never fail to grasp our business functionality requirements and always manage to far outstrip our expectations. They have an uncanny knack of understanding our "nice to haves" which are always delivered timeously and are bulletproof.

We use the system to manage all our business processes and accounting functions. This includes Project Management, Auto Subscription Billing (monthly SLA's), Engineer Timesheets and Billing, a sophisticated Commission and Incentive System, Stock Control and the sale thereof, etc.

The system is real-time in the true sense of the word. There are no batch processes or month end procedures which hold up the immediate input of or access to information. We have been amazed at the extent to which we can see and understand what is happening in our company – this has revolutionised our business.

We have no hesitation in recommending Forward ERP as a world-class ERP system which is supported by a highly efficient, competent and resourceful team.

Gregory Botha

Managing Director